

WhatsApp API Calls - Inbound

Versalence currently provides WhatsApp call feature for incoming calls

To enable WhatsApp Service, you need to subscribe to WhatsApp Calling Service

The screenshot displays a subscription interface with a grid of service plans. A modal overlay titled 'Premium Features Locked' is present, indicating that certain features are unavailable until a subscription is active. The overlay lists included features: Unlimited calls, Call history, Contact management, and Advanced features. A red arrow points to the 'Subscribe Now' button within this modal. Another red arrow points to the 'Subscribe' button for the 'Whatsapp Call' service in the bottom right plan card. The plans shown include:

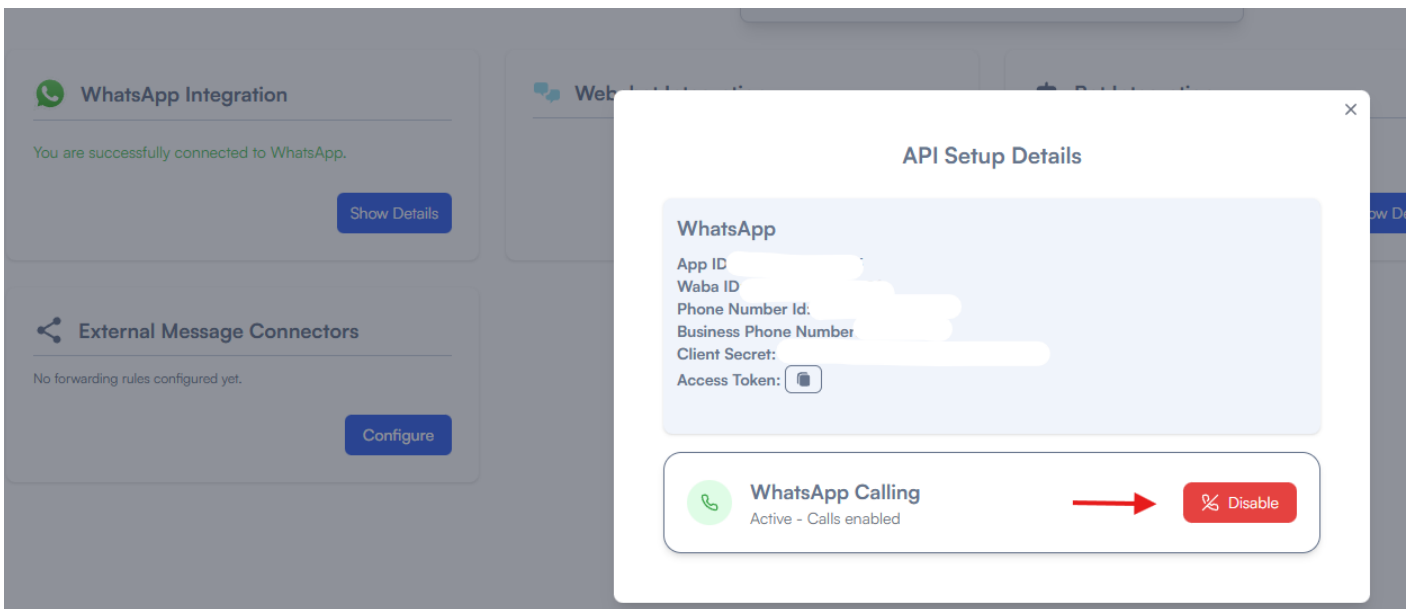
- Plan 1:** Monthly Price: ₹ 0.00, Annual Price: ₹ 5988.00. Features: Support for Telegram messaging.
- Plan 2:** Monthly Price: ₹ 499.00, Annual Price: ₹ 5988.00. Features: Support for Telegram messaging.
- Plan 3:** Monthly Price: ₹ 1499.00, Annual Price: ₹ 17988.00. Features: IVR, Call Recording, Free India DID, Unlimited Inbound & Outbound Minutes, and Scalable Channels (No. of Channels = No. of Users).
- Plan 4:** Monthly Price: ₹ 499.00, Annual Price: ₹ 5988.00. Features: Support for web-based chat functionality.
- Plan 5:** Monthly Price: ₹ 499.00, Annual Price: ₹ 5988.00. Features: Whatsapp Call.

once the payment is completed - your subscription will be active

This screenshot shows a single subscription card for 'Whatsapp Call'. It displays the following information:

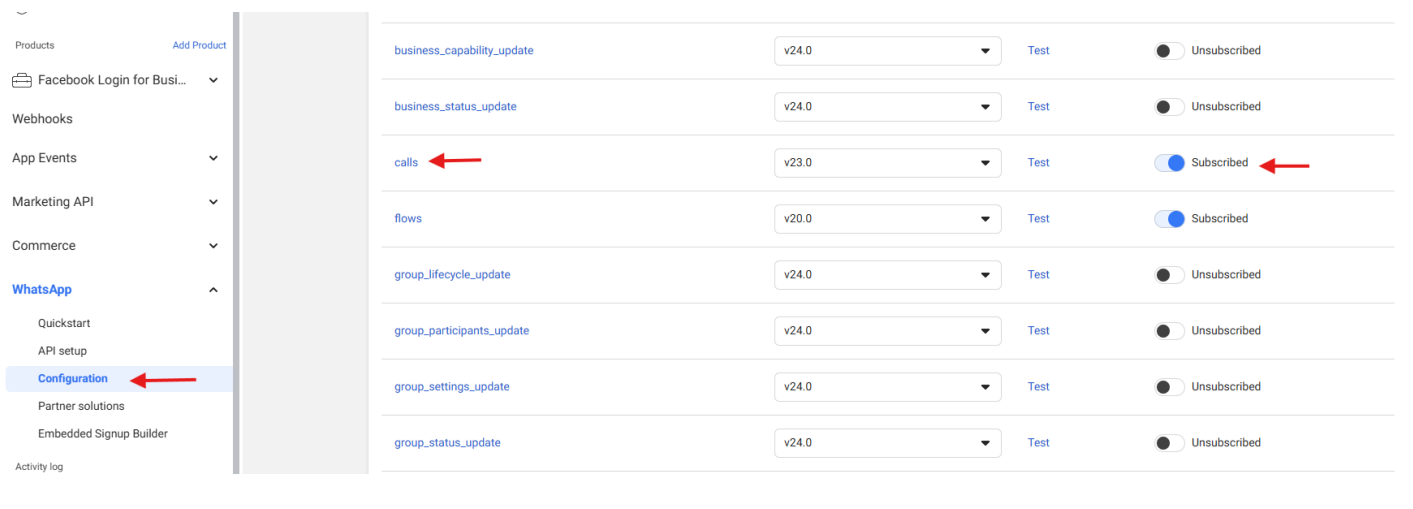
- Whatsapp Call**
- Monthly Price: ₹ 499.00
- Annual Price: ₹ 5988.00
- Whatsapp Call
- Unsubscribe** button

In Integrations -> WhatsApp Integration -> WhatsApp Calling features will be enabled - you can enable or disable this service from here



If you have **not** setup WhatsApp with vCX usign our embedded signup, the process will differ as you have to perform the adddtional step below

you have to goto <https://developers.facebook.com/apps/> open the app that is linked with vCX, once inside the page, under WhatsApp Settings select Configuration and enable calls as shown below



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