Settings

The control center of vCX is the Settings panel. It houses your profile as a user. As an administrator or user with previlages your may see My Company and My Plan

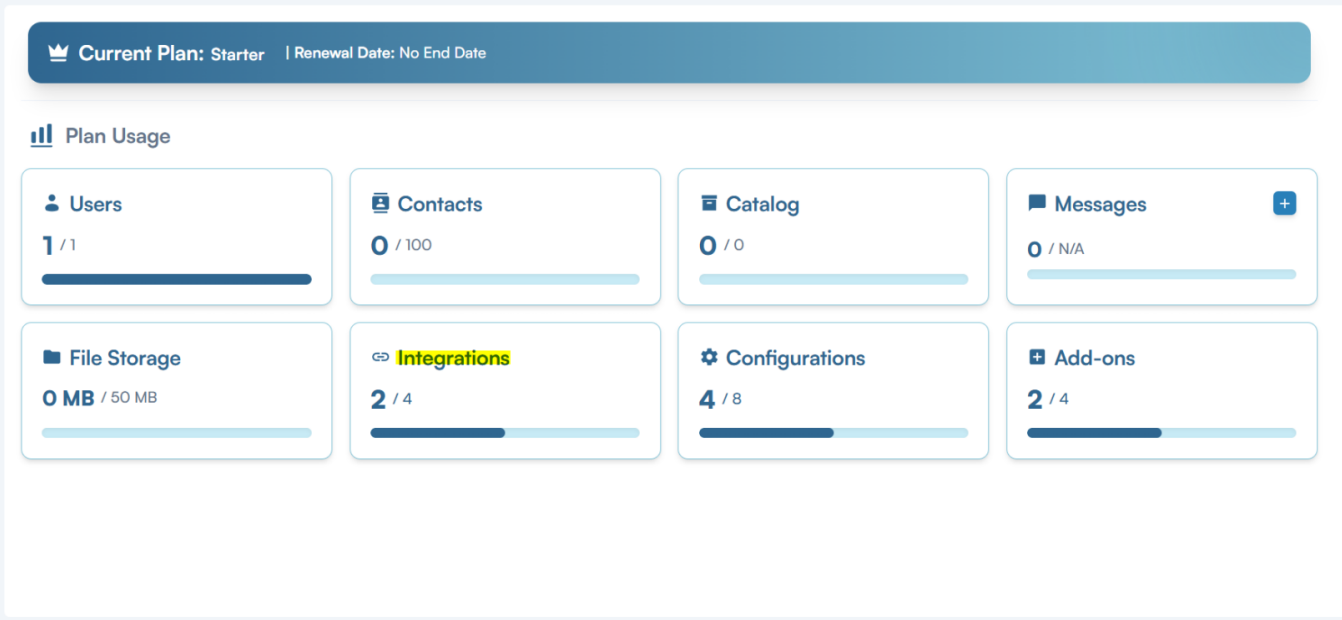
My Plan hosts a variety of settings including integrations, add-ons, configurations, billing etc.

- Customizing your Webchat CSS

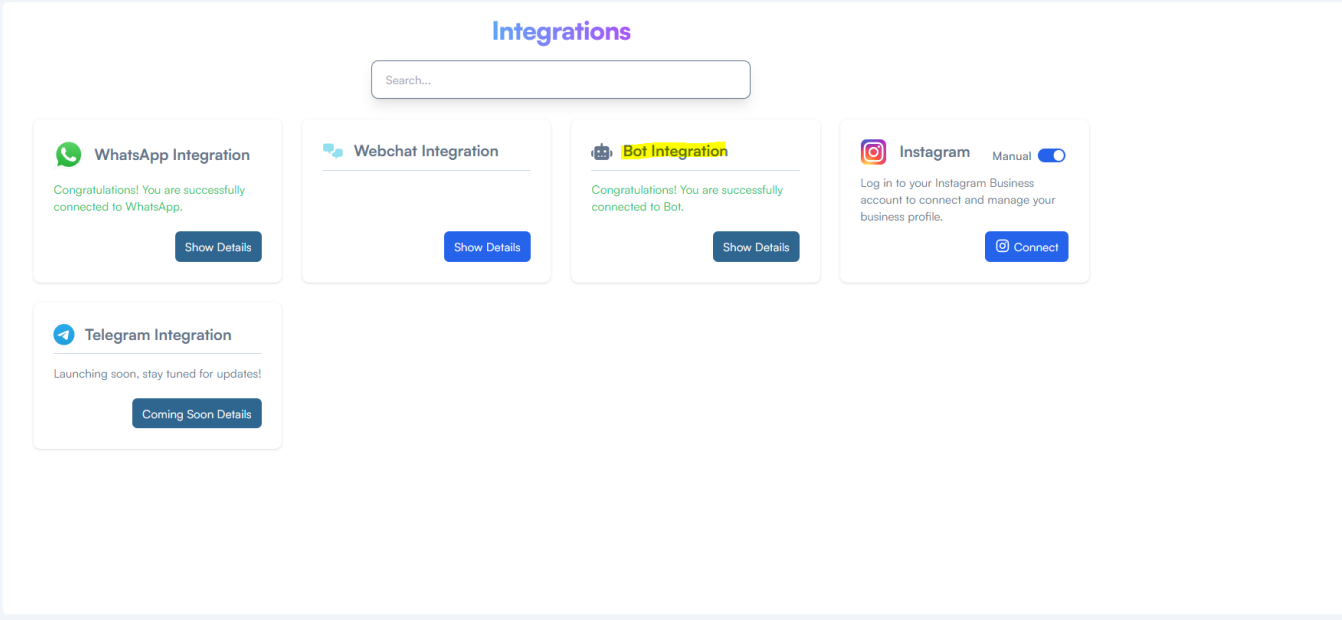
Customizing your Webchat CSS

To customize your webchat CSS

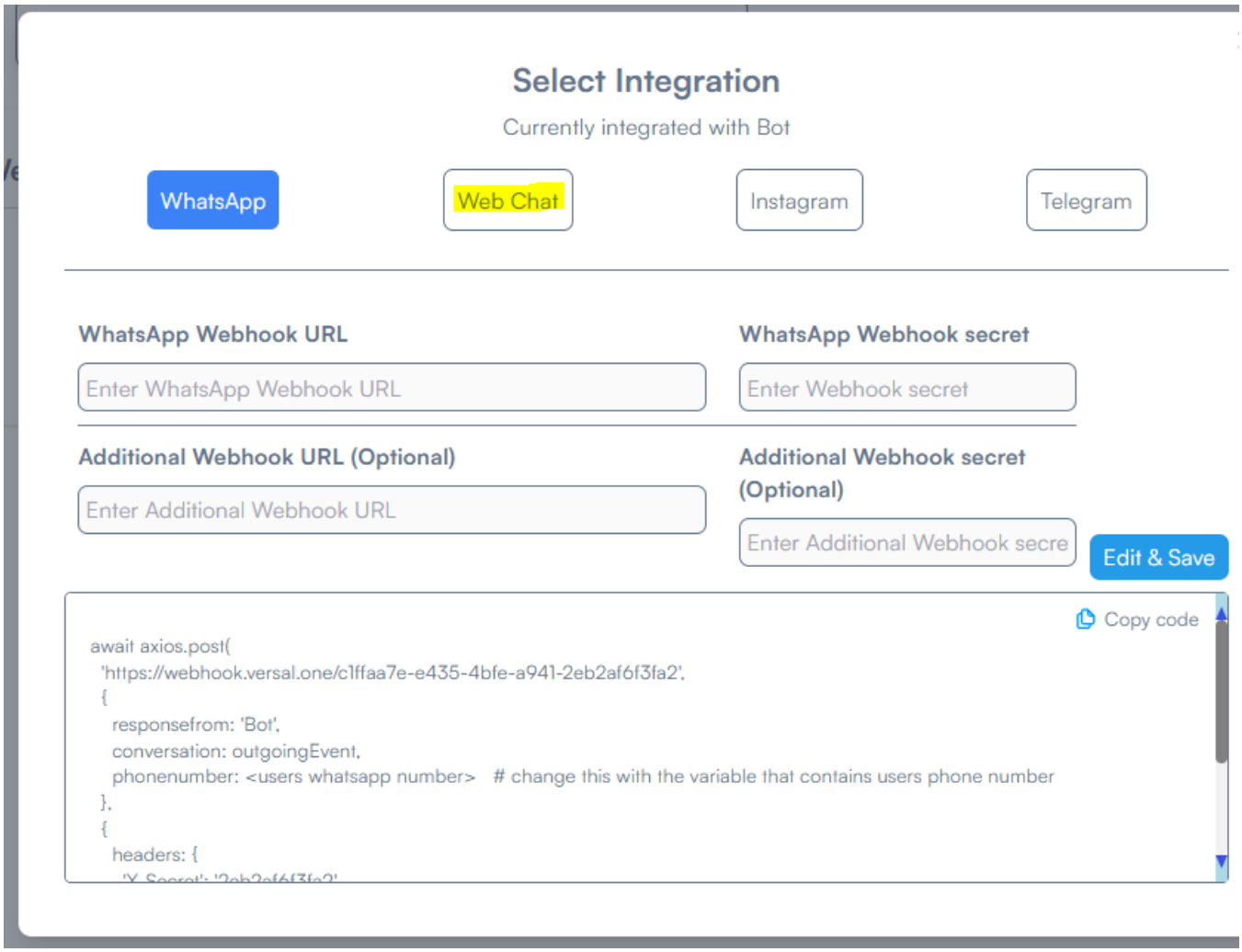
- Go to MyPlan -> Settings



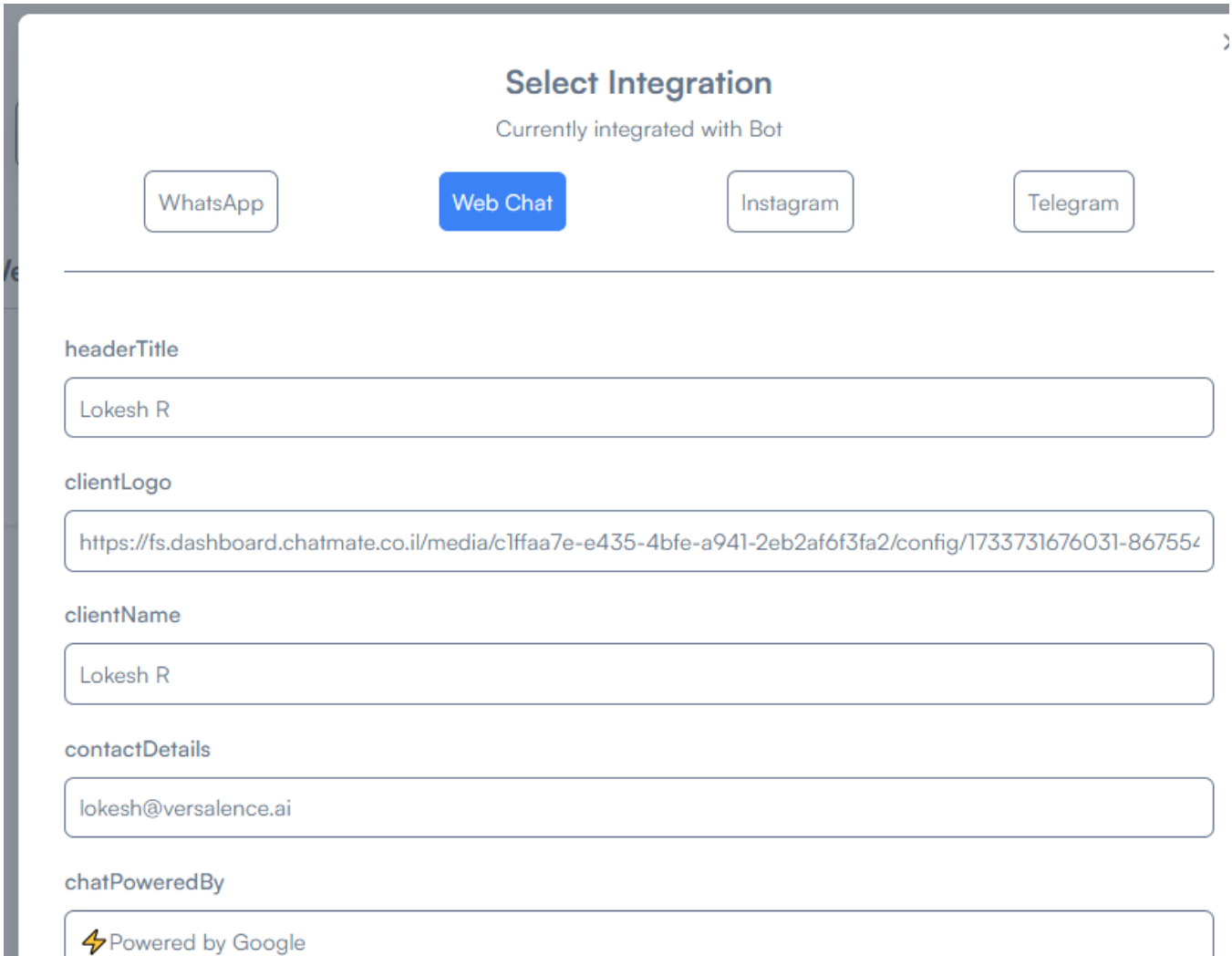
- Select Bot Integrations

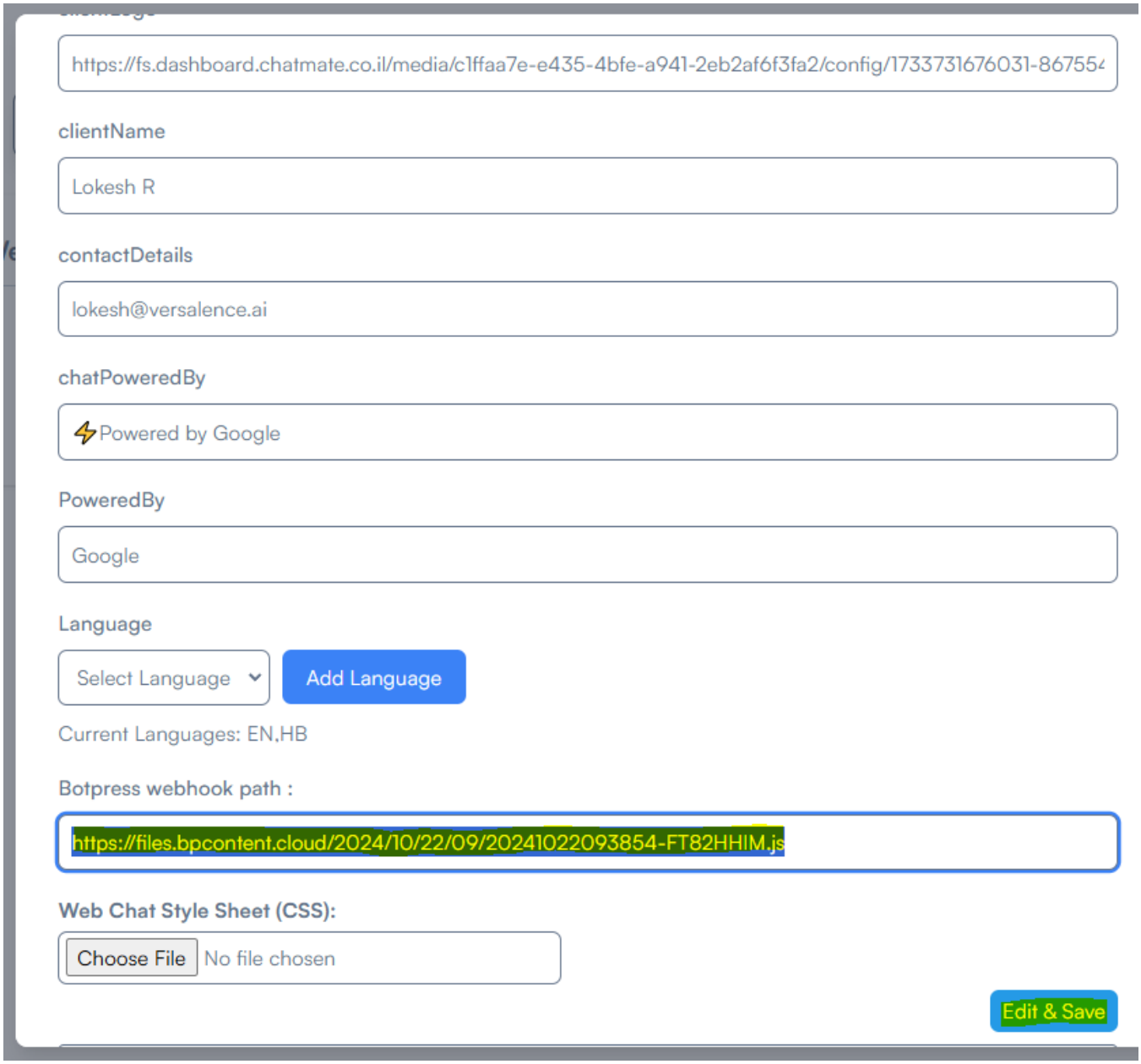


- Select Web Chat

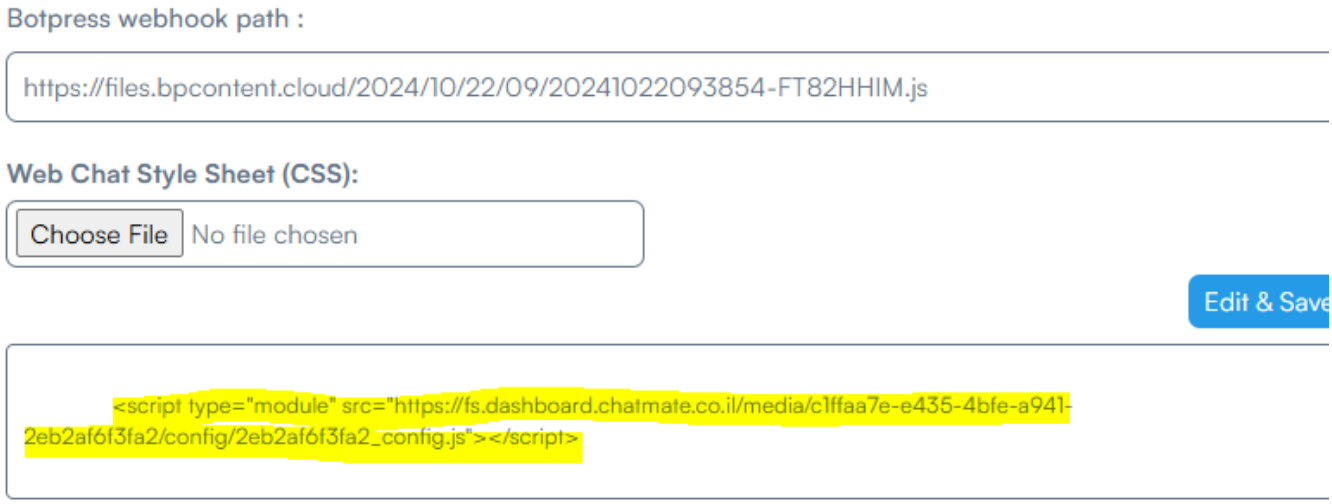


- Enter the values





- After entering the botpress js link, click Edit & Save. This generates the Webchat link



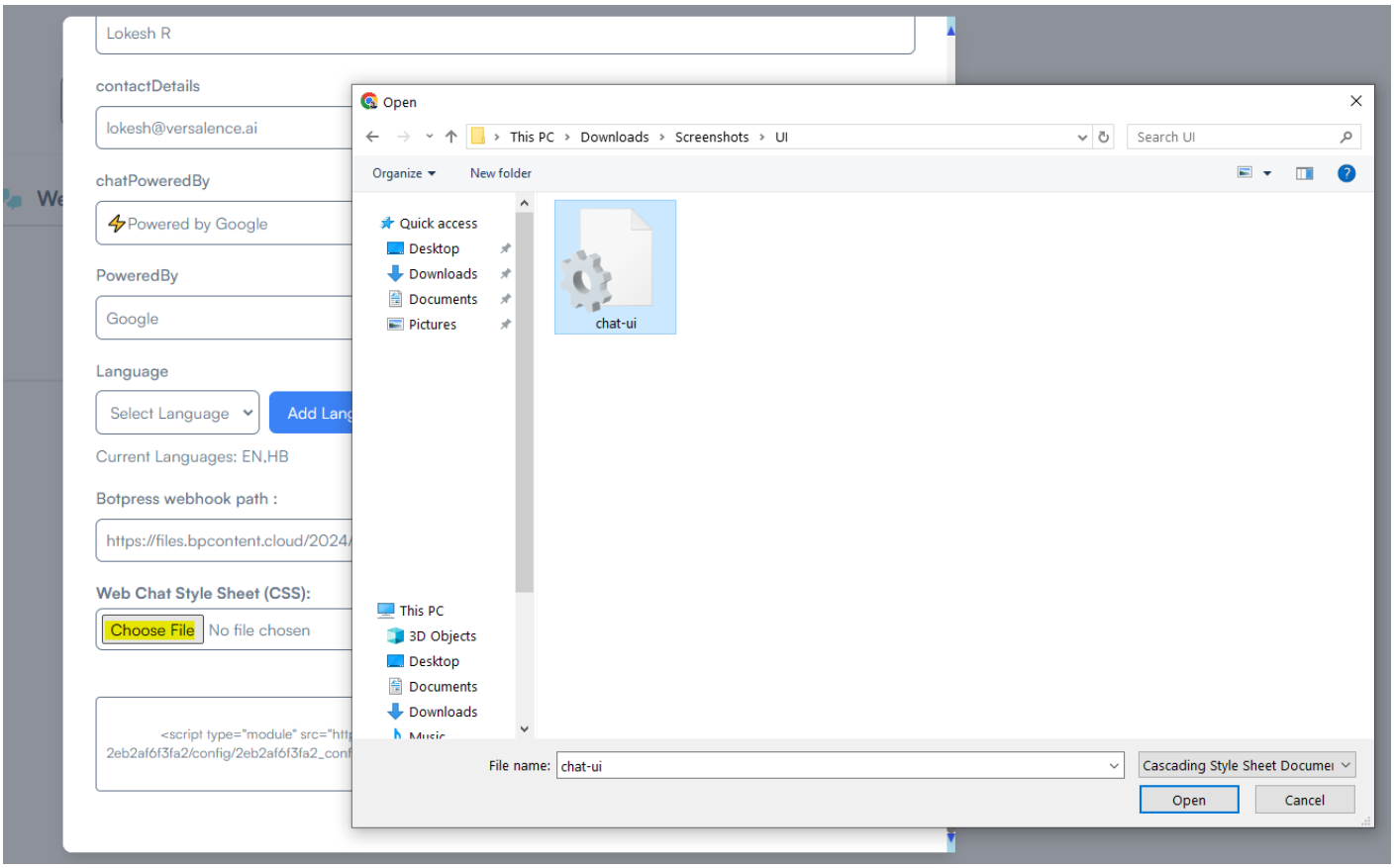
- Open the link in a browser to reveal the details of the .js file

- in the .js file, find the link to the CSS, open the link in a browser

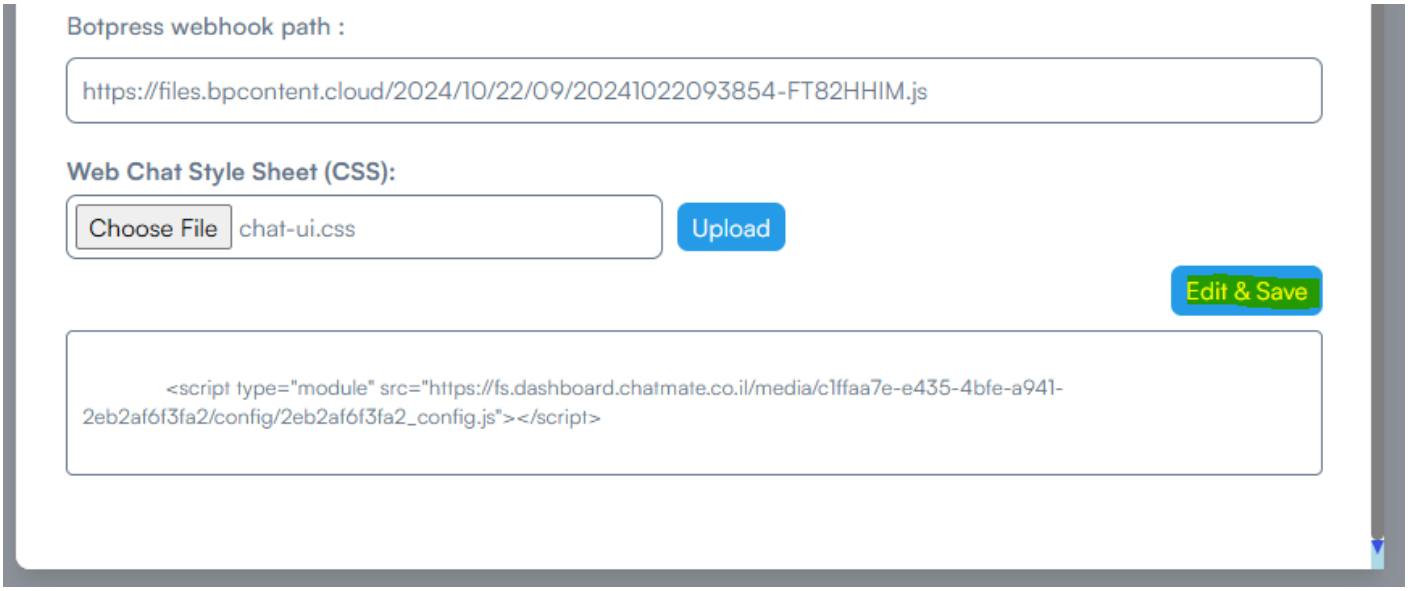
```
/* chat-ui.css */

:root {
    --header-bg: #005bb5;
    --bot-message-bg: #f9f9f9;
    --user-message-bg: #0078d7;
    --bot-text-color: #000;
    --user-text-color: #fff;
    --font-family: 'Segoe UI', Tahoma, sans-serif;
    --chat-border-radius: 10px;
    --chat-shadow: 0 4px 6px rgba(0, 0, 0, 0.1);
}

/* Container for chat window */
#chat-container {
    position: relative;
    width: 100%;
    height: 100vh;
}

/* General chat window styles */
#chat-window {
    display: none;
    position: fixed;
    bottom: 75px;
    right: 20px;
    width: 400px;
    height: 450px;
    background: #fff;
    border: 1px solid rgba(0, 0, 0, 0.1);
    border-radius: 5px;
    box-shadow: 0 4px 6px rgba(0, 0, 0, 0.1);
    display: flex;
    overflow-x: hidden; /* Disable horizontal scroll */
    overflow-y: auto; /* Allow vertical scrolling */
    max-width: 100%; /* Prevent overflow beyond container */
    flex-direction: column;
    z-index: 9999;
    /* direction: rtl; */
}

#chat-window[lang="en"] {
    direction: ltr;
}

#chat-window[lang="he"] {
    direction: rtl; /* Apply RTL when language is set to Hebrew */
}

/* Default text for the send button */
#chat-send-button {
    display: inline-flex;
    align-items: center;
}
```

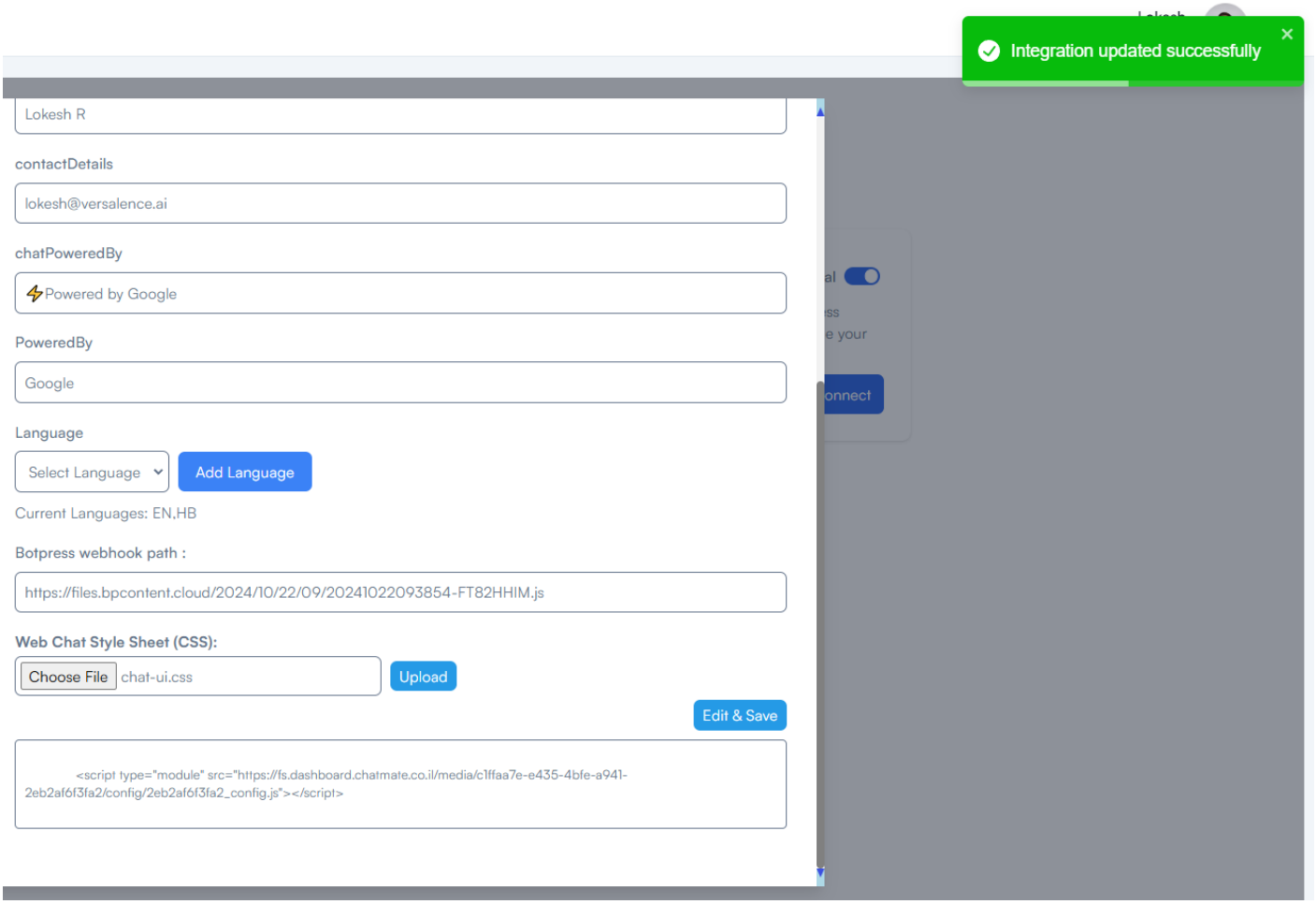
- Download the file or save it to your fav code editor to make required changes to your CSS

Once the changes are done - upload the file back



Click Edit&Save to apply your new CSS




Integration updated successfully
Lokesh R
contactDetails
lokesh@versalence.ai
chatPoweredBy
Powered by Google
PoweredBy
Google
Language
Select Language
Add Language
Current Languages: EN,HB
Botpress webhook path :
https://files.bpcontent.cloud/2024/10/22/09/20241022093854-FT82HHIM.js
Web Chat Style Sheet (CSS):
Choose File
chat-ui.css
Upload
Edit & Save
<script type="module" src="https://fs.dashboard.chatmate.co.il/media/c1ffaa7e-e435-4bfe-a941-2eb2af6f3fa2/config/2eb2af6f3fa2_config.js"></script>