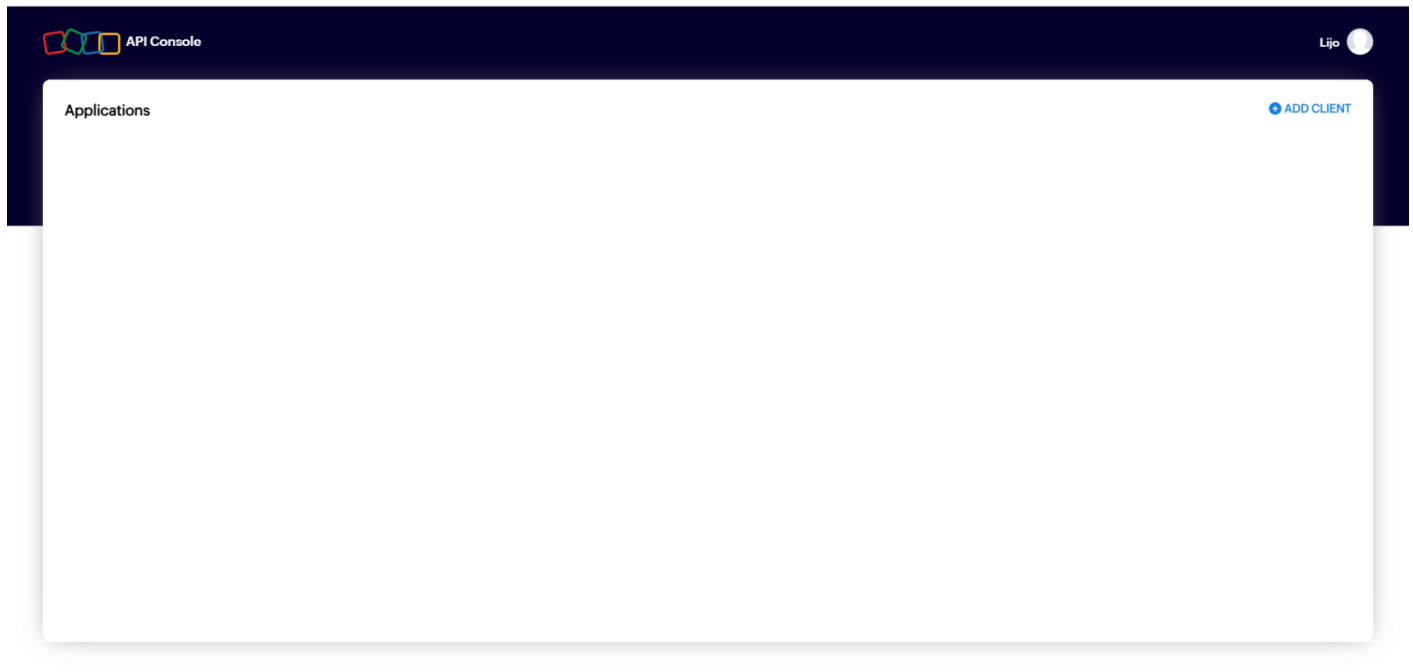


Integrating Zoho with vCX

Creating Zoho API's for Integration with vCX

Head over to <https://api-console.zoho.in/> (please check your region, it could be .in, .eu, .us etc)



Click Add Client -> Self Client

Choose a Client Type



Client-based Applications

Applications that are built to run exclusively on browsers independent of web servers.

[CREATE NOW](#)



Server-based Applications

Web-based applications that are built to run with a dedicated HTTP server.

[CREATE NOW](#)



Mobile-based Applications

Applications that are built to run on smartphones and tablets.

[CREATE NOW](#)



Non-browser Applications

Applications that run on devices without browsers such as smart TVs and printers.

[CREATE NOW](#)



Self Client

You have already created a client of this type. Kindly use the same for generating codes.


Add Scope and select Time Duration to 10 minutes

For more information on scope, check this link

<https://desk.zoho.com/DeskAPIDocument#OAuthTokens#OAuthScopes>

Add the below scope

Desk.tickets.ALL,Desk.tasks.ALL,Desk.basic.READ,Desk.settings.ALL,Desk.events.ALL,Desk.articles.READ,Desk.contacts.CREATE,Desk.contacts.UPDATE,Desk.contacts.DELETE,Desk.contacts.READ,Desk.search.READ

 **Self Client**
11 June 2024

Generate Code

Client Secret

Scope


Time Duration

3 minutes

Scope Description

CREATE

Client ID and Secret can be found on the next tab

 **Self Client**
11 June 2024

Generate Code

Client Secret

Client ID

1000.45A7A4B11C167371D251500174W31A

Client Secret

47156ba5c00ca8982b40ca9000c1b21f02f23...

Click Create on Generate Code to select the service and create the code



Self Client

11 June 2024

Generate Code

Client Secret

Select Portal



Desk



Desk

The selected org will be accessed by the self client.

Production

☒ Versalence Infocomm Private Limited

CREATE

BACK

Click on Create to reveal to code

Revision #4

Created 11 April 2025 03:38:05 by Admin

Updated 15 April 2025 10:01:50 by Admin