

# Integrating Zoho with vCX

Creating Zoho API's for Integration with vCX

Head over to <https://api-console.zoho.in/> (please check your region, it could be .in, .eu, .us etc)



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Click Add Client -> Self Client

## Choose a Client Type



### Client-based Applications

Applications that are built to run exclusively on browsers independent of web servers.

CREATE NOW



### Server-based Applications

Web-based applications that are built to run with a dedicated HTTP server.

CREATE NOW



### Mobile-based Applications

Applications that are built to run on smartphones and tablets.

CREATE NOW



### Non-browser Applications

Applications that run on devices without browsers such as smart TVs and printers.

CREATE NOW



### Self Client

You have already created a client of this type. Kindly use the same for generating codes.

Add Scope and select Time Duration to 10 minutes

For more information on scope, check this link

<https://desk.zoho.com/DeskAPIDocument#OAuthTokens#OAuthScopes>

Add the below scope

**Desk.tickets.ALL,Desk.tasks.ALL,Desk.basic.READ,Desk.settings.ALL,Desk.events.ALL,Desk.articles.READ,Desk.contacts.CREATE,Desk.contacts.UPDATE,Desk.contacts.DELETE,Desk.contacts.READ,Desk.search.READ**

 **Self Client**  
11 June 2024

**Generate Code**   Client Secret

Scope

Time Duration  
3 minutes

Scope Description

Client ID and Secret can be found on the next tab

 **Self Client**  
11 June 2024

Generate Code   **Client Secret**

Client ID  
1000.4EA7A4B11C107071D051500174W01A

Client Secret  
471000a000ca8982b40ca89000c100100103...

Click Create on Generate Code to select the service and create the code



# Self Client

11 June 2024

**Generate Code**

Client Secret

## Select Portal

 **Desk** ●

 **Desk**

The selected org will be accessed by the self client.

### Production

Versalence Infocomm Private Limited

**CREATE**

BACK

Click on Create to reveal to code

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